To:	Astrid Rabanales
Subject:	RE: Data Deadline Reminder-Feb. 3
Date:	Thursday, February 2, 2023 5:23:47 PM
Attachments:	image001.png

Astrid –

Please see the below information:

ALPR –

In September of 2021, the City of Santa Maria invested in an Automated License Plate Reader system. ALPR technology consists of high speed, computer-controlled camera systems that can be mounted to street poles or streetlights. ALPRs automatically capture license plate numbers that come into view of the camera. This information can then be used for law enforcement purposes, such as aiding in the investigation of crimes, the detection of wanted or missing persons and stolen vehicles. The system sends out automated alerts immediately upon detecting the license plate of stolen or wanted vehicles. Police officers in the field are notified and directed to the last known location of the wanted vehicle.

The City's ALPR system has been highly effective. The City has 131 ALPR cameras, and has access to additional 20+ privately funded cameras In 2022, the ALPR cameras directly contributed the recovery of at least 180 stolen vehicles, and 165 total arrests for various crimes. It has provided officers with investigative leads in 389 cases, and has been particularly effective in aiding the investigation of gun-violence.

The 100 of the 131 City ALPR cameras were funded by a Federal grant.

Spidr Tech –

I recommend we use the PSA Gina created describing the Spidr Tech platform. https://cityofsantamariaca-my.sharepoint.com/:v:/g/personal/dcohen_cityofsantamaria_org/EZNyGWBVALtDiSZOqMhDm-ABCarxTZUck_-F-I1bpwxUNA?e=kZXjQd.

Santa Maria Police Department Launches Helpful Tool For 911 Callers

At a time when it's crucial to improve community relationships, the Santa Maria Police Department has expanded its capabilities in its community engagement efforts, by launching the SPIDR Tech platform in late 2021.

The platform enables the Santa Maria Police Department to send fully automated follow-up messages both in English and Spanish to 911 callers at the time of their call, for a delay in response, and at the final closure of their call.

SPIDR Tech technology allows 911 callers to be contacted via message acknowledging the call for service and informing the caller officers are on their way as

well as informing them if the call for service has been delayed.

Various call types requiring an immediate public safety response for health and well-being like 911 hang-ups, sexual assaults, and domestic disturbances will not trigger a notification. Based on the type of call received the platform will also send a follow-up notification to crime victims to ensure they have important case reference information. Important facts such as initial response time, report numbers and an explanation of the next steps will also be sent out.

In 2022, SMPD sent out 61,570 text message using the Spidr Tech platform.

CAD –

The Santa Maria Police Department utilized Motorola's Premier One Computer Aided Dispatch (CAD) and Records Management System (RMS). These systems have been in use since November of 2019. The CAD platform manages how 911 calls are received, processed, and sent to first responders in the field. Once crime reports are generated, they are processed through the RMS system.

In 2022, the SMPD Communication Center handled 161,160 in-coming phone calls, of which, 58,916 were 9-1-1 emergencies. Those 9-1-1 calls were answered in an average of 3.9 seconds by a dispatcher. The in-coming phone calls generated 105,949 total calls for service. Police personnel took approximately 15,000 reports in 2022.

Dan Cohen, Division Commander
Santa Maria Police Department
(805) 928-3781 X-1234

From: Astrid Rabanales <arabanales@cityofsantamaria.org>
Sent: Wednesday, February 1, 2023 3:25 PM
To: Daniel Cohen <dcohen@cityofsantamaria.org>
Subject: RE: Data Deadline Reminder-Feb. 3
Importance: High

Hi Dan,

This is a friendly reminder that we are still in need of the data for the following Smart City programs: Spidr Tech, Safety radio/CAD, and APLR. I have created a questionnaire pertaining to each program to help:

Spidr Tech

- When did we begin launching this program?
- How many calls are reached in one year? (up to date)
- What are benefits to this program?
- Why is this program important to the community?

- How much was allocated to fund this program?
- Other metrics?

Computer Aided Dispatch (CAD)

- What year did we install this program? What year did we successfully complete it?
- What were the total financing sources to fund this program? (total cost)
- Which division/departments use this program and for what reasons?
- How many calls are reached in one year after the installation?
- How many successful Investigation cases after one year of installment?
- Which types of valuable information is dispatched?

Automated License Plate Reader

- When did we begin the installations and complete?
- How many stolen vehicles restored in one year of implementation?
- How many arrests within one year of implementation?

Please share this information to me by **February 3rd end of day**. This information is crucial before the launch of the new website.

Thank you,

Astrid Rabanales
Communications Assistant
City Manager's Office
City of Santa Maria | 110 East Cook Street, Room 1 | Santa Maria, CA 93454
Telephone: (805) 925-0951 ext. 2018 | arabanales@cityofsantamaria.org

---

From: Astrid Rabanales
Sent: Monday, January 30, 2023 10:42 AM
To: Daniel Cohen <dcohen@cityofsantamaria.org>
Subject: Deadline Feb. 3- Spidr Tech/Safety Radio CAD

Hi Dan,

I am going through our Smart City list for programs and collecting metrics, just as I did previously for the automated license plate readers. As we approach our deadline with our partnered vendors for the new city website I wanted to reach out to you to get more information on these two programs on the list:

- Spidr Tech
- Updated public safety radio/ CAD

Please share any data metrics about these programs you may have. An example can be when did the City begin using Spidr tech? How does it work? How many safety radio's/ CAD do we have installed in emergency vehicles? Etc. We need up to date information for the launch of the website. Please share this data with me by **February**

3rd end of day.

Thank you,

Astrid Rabanales
Communications Assistant
City Manager's Office
City of Santa Maria | 110 East Cook Street, Room 1 | Santa Maria, CA 93454
Telephone: (805) 925-0951 ext. 2018 | arabanales@cityofsantamaria.org